

IP based Unified Messaging Solution, iPECS UMS

iPECS Unified Messaging Solution helps business get more dynamic and efficient. From the e-mail accounts, users access all types of messaging including voice, fax and e-mail, so they can better manage their time and increase the work efficiency.

Unified Messaging and more

The iPECS UMS is a powerful Unified Messaging solution with highly sophisticated Auto Attendant and almost unlimited voice mail capability. Not only handling voice messages, the iPECS UMS can deliver incoming fax messages to desired destination. Desktop call control and Text to Speech features simply make business more dynamic and efficient.

Voice, fax and e-mail

The iPECS UMS allows all messages - voice, e-mail and fax - to be received in one convenient location, a user's email inbox. The iPECS UMS uses IMAP4 and POP3, open standards that extend integration with several email applications such as Microsoft Outlook and Outlook Express. Even with DCC, a GUI base desktop message handling client application, users easily manage their voice messages in user friendly PC environment.

Easy to manage solution

The iPECS UMS Web admin simplifies admin and maintenance tasks of IT manager, by its basic set-up such as user registration and PBX interface, to system and personal greeting wav file upload.

Powerful Auto Attendant

The iPECS UMS allows automated call reception and transfer of any or all or selected lines and times. With an unlimited number of auto-attendant menus, the iPECS UMS will meet the requirements of both simple and complex call routing applications. Fax on demand saves valuable time by automatically serving commonly asked fax forms such as company map or application forms.

Desktop Call Control

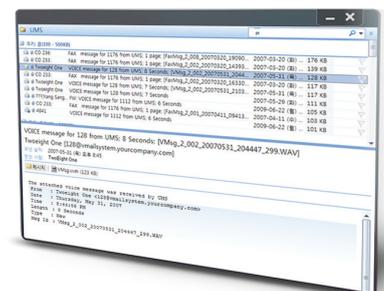
Desktop Call Control is a powerful tool that enables users to interact with an incoming call from their desktop PC prior to answering the call. Users can set DCC so the callers must first identify themselves by stating their name or entering their telephone number, whichever the user prefers. Users then have a variety of options to choose in handling the call.

TTS, VPIM

Perfect for the traveling business person or mobile workforce, the iPECS UMS can be called upon to read emails over the telephone. Using a synthesized voice, the iPECS UMS first reads where, when and who sent the email, then reads the body of the email.

VPIM networking provides a convenient method for exchanging messages between the multiple iPECS UMS systems utilizing the LAN/WAN/Internet as the transport medium.

The iPECS UMS is a powerful Unified Messaging Solution helping you better manage your time and make your business more efficient.



Unified messages

- Unified messages of voice, e-mail, and fax
- Easy to manage and access: via phone or e-mail client
- Manageable in one e-mail client: POP3/IMAP4 support
- Accessible from any remote phone: authorized by mailbox number and password

Auto attendant & voice mail

- Flexible scenario management: maximum 25 vocal menu levels out of unlimited options, multi-language company greeting
- Easy to edit scenario via web admin: Add/Edit/Delete scenario and prompt
- Time-zone based system greeting: unlimited number of time zone
- Fax-On-Demand service: pre-stored faxes accessible by caller's selection
- Easy to handle personal greeting: recordable via phone, upload via web
- Company directory lookup, unlimited user voice mailbox

Desktop call control

- Simple incoming call handling, incoming call pop-up with Caller ID, Caller Name
- CID-based call screening: routed to phone or mailbox and so on
- 15 user programmable buttons, priority call handling
- Incoming call ring sound management: changeable ring sound

Text to speech

- e-mail reading via phone
- Microsoft SAPI based TTS

Web admin

- Full feature access via remote web admin, settings, options, account, menu, and so on.
- Information log: user activity report, account, menu, system reporting, message storage report

MAJOR SPECIFICATIONS

PBX connection	Maximum 16 channels via iPECS protocol for voice processing 10/100 T LAN for system control
Fax	Maximum 4 channels Class 2.0 Group III fax compatible fax modem required U.S. Robotics Model 5610B (Internal)/5686D (External)/5633A (USB)
Text to Speech	Microsoft SAPI (Speech Application Programming Interface). English only (Mary, Mike & Sam)
DCC	Maximum 255 clients
Client SW Package	DCC Client
Server SW Package	Log Viewer, Set Key, Status View, System Manager, System Tools, View Table, Web Admin
License Management	Hardware key (parallel dongle) & Software key (feature activation key code)

SERVER REQUIREMENTS

Processor	Pentium IV 2.8GHz
Memory	Minimum 512 MB
NIC	High Speed Network Interface Card (NIC) (10/100Mbps)
Operating System	Windows XP Professional with Internet Information Services (IIS), 2003 Server
License	Appropriate software key code with parallel dongle
Others	Server name must not contain non-standard characters

DCC CLIENT REQUIREMENTS

Processor	Pentium IV 1.5GHz
Memory	Minimum 256 MB
HDD	Minimum 1GB free disk space
Operating System	Windows 2000, Windows XP
Web Browser	Internet Explorer 5.5 or later
e-mail Client	POP3/IMAP4 compatible