

# Smart Customer Services



## Multi-channel IP Contact Center Suite for your business, iPECS CCS

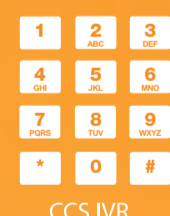
Customers interaction channels are constantly being expanded and customers want faster responses in diverse ways.

iPECS Contact Center Suite's multiple channels in comprehensive all-in-one solution provides seamless connections for your smart customer services.

### iPECS CCS, Your Contact Center Solution



CCS DESK



CCS IVR



CCS RECORD



CCS REPORT



CCS SMS



CCS CALL



CCS Q



CCS SOCIAL



CCS CHAT

# Smart Customer Services

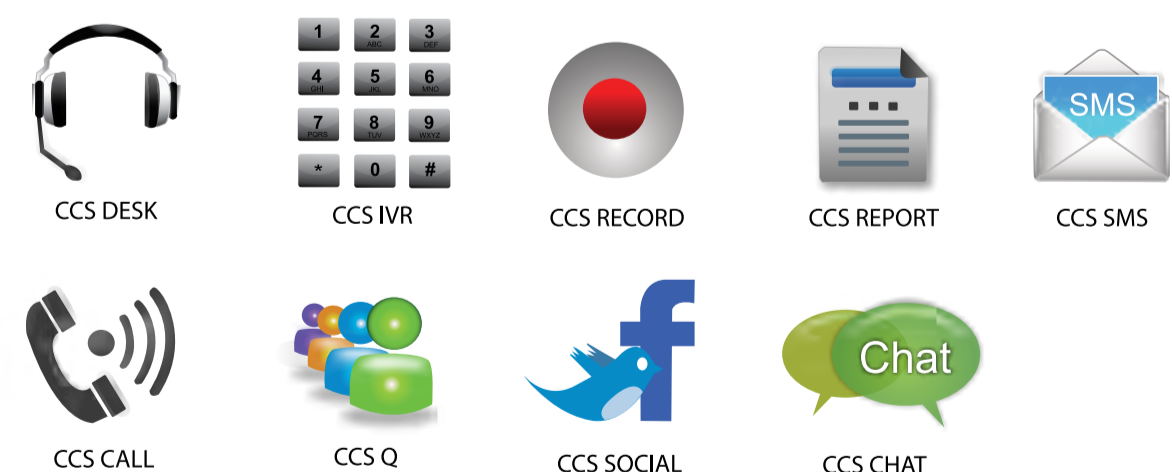


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iPECS is an Ericsson-LG Brand