

Smart Customer Services

Multi-channel IP Contact Center Suite for
your business, **iPECS CCS**

Customers interaction channels are constantly being expanded and customers want faster responses in diverse ways.

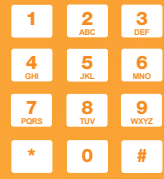
iPECS Contact Center Suite's multiple channels in comprehensive all-in-one solution provides seamless connections for your smart customer services.



iPECS CCS, Your Contact Center Solution



CCS DESK



CCS IVR



CCS RECORD



CCS REPORT



CCS SMS



CCS CALL



CCS Q



CCS SOCIAL



CCS CHAT

iPECS is an Ericsson-LG Brand



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